

NEW APPLICATION  
ORIGINAL



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REC

DEC 30

Litigation & Regulatory  
2200 Blount County Parkway  
Ashburn, VA 20147

December 29, 2009

ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

Transmittal No. 09-10

VIA FEDERAL EXPRESS

Mr. Ernest Johnson  
Utilities Director  
Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, AZ 85007

T-03574A-09-0587

Re: Verizon Access Transmission Services: Tariff No. 6  
Introduce Contract Center Services

Dear Mr. Johnson,

Please find attached an original and thirteen (13) copies of revisions to MCImetro Access Transmission d/b/a Verizon Access Transmission Services ("Verizon Access") Local Exchange Service Tariff No. 6.

The following pages are being revised:

<u>Page No.</u>	<u>Revision</u>
1	10 <sup>th</sup>
78.1	Original
78.2	Original

Verizon Access proposes to introduce Contract Center Services, and respectfully requests an effective date of February 1, 2010.

If you have any questions in this matter, please do not hesitate to contact me at either (703) 886-6778 or [sonja.jeter@verizonbusiness.com](mailto:sonja.jeter@verizonbusiness.com).

Respectfully submitted,

Sonja Jeter  
Tariff Administrator  
Verizon Business

Arizona Corporation Commission  
DOCKETED

DEC 30 2009

Enclosure

DOCKETED BY

CHECK SHEET

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IV. LOCAL EXCHANGE SERVICES (CONT'D)

6. Other (Cont'd)

6.10 Contract Center

- I. Contact Center (CC) Services include Inbound Local Origination calling services and Interactive Voice Response (IVR) call treatment services.

6.10.1 Inbound Local Origination. Calls made to local telephone numbers are enabled with intelligent call routing, treatment and management. Inbound Local Origination calls terminate to a called party number served by a rate center in the same local calling area as the rate center associated with the calling party number and the rates provided in this section apply.

Local Origination options include directory listings for Telephone Numbers (TN). For each TN, one standard listing will be placed in the local exchange carrier's (LEC's) White Pages and one in the Yellow Pages, to the extent such directory listings are currently offered by the LEC. Additional and alternate listings are available for an additional charge.

- II. DEFINITIONS: The General Definitions apply.

- III. RATES AND CHARGES: The following apply:

Local Origination Access Charges. Customer will be charged a network access rate on a per-minute basis in accordance with Customer's Agreement, assessed in 6-second increments, for Inbound Local Origination calls. Unless otherwise stated, a \$0.01 per-call minimum applies.

Inbound Local (sold w/IN IVR) RATES			Inbound Local (sold w/OUT IVR) RATES		
1 yr AVC	BASE		1 yr AVC	BASE	
	Sw	Loc		Sw	Loc
\$600	\$0.0287	\$0.0194	\$600	\$0.0406	\$0.0275
\$1,200	\$0.0287	\$0.0194	\$1,200	\$0.0406	\$0.0275
\$3,000	\$0.0286	\$0.0194	\$3,000	\$0.0405	\$0.0275
\$6,000	\$0.0285	\$0.0193	\$6,000	\$0.0404	\$0.0274
\$7,500	\$0.0285	\$0.0193	\$7,500	\$0.0404	\$0.0274
\$12,000	\$0.0284	\$0.0193	\$12,000	\$0.0402	\$0.0273
\$24,000	\$0.0283	\$0.0192	\$24,000	\$0.0401	\$0.0272
\$36,000	\$0.0283	\$0.0192	\$36,000	\$0.0401	\$0.0272
\$48,000	\$0.0283	\$0.0192	\$48,000	\$0.0401	\$0.0272
\$60,000	\$0.0268	\$0.0180	\$60,000	\$0.0379	\$0.0255
\$84,000	\$0.0268	\$0.0180	\$84,000	\$0.0379	\$0.0255
\$120,000	\$0.0268	\$0.0180	\$120,000	\$0.0379	\$0.0255
\$180,000	\$0.0253	\$0.0169	\$180,000	\$0.0359	\$0.0240
\$300,000	\$0.0253	\$0.0169	\$300,000	\$0.0359	\$0.0240
\$600,000	\$0.0240	\$0.0159	\$600,000	\$0.0339	\$0.0225
\$900,000	\$0.0240	\$0.0159	\$900,000	\$0.0339	\$0.0225

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IV. LOCAL EXCHANGE SERVICES (CONT'D)

6. Other (Cont'd)

6.10 Contract Center (Cont'd)

Local Origination Access Charges (Cont'd)

Inbound Local (sold w/OUT IVR) RATES		
2 yr AVC	BASE Sw Loc	
\$600	\$0.0286	\$0.0189
\$1,200	\$0.0286	\$0.0189
\$3,000	\$0.0284	\$0.0188
\$6,000	\$0.0283	\$0.0187
\$7,500	\$0.0283	\$0.0187
\$12,000	\$0.0281	\$0.0186
\$24,000	\$0.0281	\$0.0185
\$36,000	\$0.0281	\$0.0185
\$48,000	\$0.0281	\$0.0185
\$60,000	\$0.0266	\$0.0174
\$84,000	\$0.0266	\$0.0174
\$120,000	\$0.0266	\$0.0174
\$180,000	\$0.0251	\$0.0163
\$300,000	\$0.0251	\$0.0163
\$600,000	\$0.0238	\$0.0153
\$900,000	\$0.0238	\$0.0153
3 yr plus AVC	BASE Sw Loc	
\$600	\$0.0278	\$0.0178
\$1,200	\$0.0278	\$0.0178
\$3,000	\$0.0277	\$0.0177
\$6,000	\$0.0275	\$0.0176
\$7,500	\$0.0275	\$0.0176
\$12,000	\$0.0274	\$0.0176
\$24,000	\$0.0274	\$0.0176
\$36,000	\$0.0259	\$0.0165
\$48,000	\$0.0245	\$0.0155
\$60,000	\$0.0232	\$0.0145
\$84,000	\$0.0219	\$0.0136
\$120,000	\$0.0207	\$0.0128
\$180,000	\$0.0196	\$0.0120
\$300,000	\$0.0180	\$0.0113
\$600,000	\$0.0170	\$0.0100
\$900,000	\$0.0153	\$0.0090

2 yr AVC	BASE Sw Loc	
\$600	\$0.0405	\$0.0268
\$1,200	\$0.0405	\$0.0268
\$3,000	\$0.0403	\$0.0266
\$6,000	\$0.0401	\$0.0265
\$7,500	\$0.0401	\$0.0265
\$12,000	\$0.0399	\$0.0264
\$24,000	\$0.0398	\$0.0263
\$36,000	\$0.0398	\$0.0263
\$48,000	\$0.0398	\$0.0263
\$60,000	\$0.0376	\$0.0246
\$84,000	\$0.0376	\$0.0246
\$120,000	\$0.0376	\$0.0246
\$180,000	\$0.0356	\$0.0231
\$300,000	\$0.0356	\$0.0231
\$600,000	\$0.0336	\$0.0217
\$900,000	\$0.0336	\$0.0217
3 yr plus AVC	BASE Sw Loc	
\$600	\$0.0394	\$0.0252
\$1,200	\$0.0394	\$0.0252
\$3,000	\$0.0392	\$0.0251
\$6,000	\$0.0390	\$0.0250
\$7,500	\$0.0390	\$0.0250
\$12,000	\$0.0388	\$0.0249
\$24,000	\$0.0388	\$0.0249
\$36,000	\$0.0367	\$0.0234
\$48,000	\$0.0347	\$0.0219
\$60,000	\$0.0329	\$0.0206
\$84,000	\$0.0311	\$0.0193
\$120,000	\$0.0294	\$0.0181
\$180,000	\$0.0278	\$0.0170
\$300,000	\$0.0263	\$0.0160
\$600,000	\$0.0241	\$0.0142
\$900,000	\$0.0217	\$0.0128

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